



What does that take

TO CHANGE A LIFE?

Dear Friends,

What does it take to change a life? When faced with the challenges of today's world, what takes our students from surviving to thriving?

In the pages ahead, you will read the story of Marisela, a determined woman and mother who has embraced everything that Mercy Learning Center offers. "Mercy Learning Center gave me my confidence back."

Marisela is one of more than 16,500 women who Mercy Learning Center has empowered through education and support. For 36 years, we have cared for thousands of their children and made it possible for them to prioritize their studies.

By learning how to read and speak English, MLC students improve their academic skills, obtain their high school equivalency diplomas, become United States citizens, advocate for themselves and their families, obtain jobs with higher wages, pursue secondary education degrees, and independently navigate their community's resources. As one student recently shared, "I am forever grateful I came across this program and staff. It changed my whole view of life, and this program made me want more for myself and for my family."

Mercy Learning Center is about so much more than what happens in the classroom. We meet the basic needs of our students with free childcare and preschool, case worker support, emergency financial assistance, a food and diaper pantry, and more. By going above and beyond to keep our students coming to class, they can focus on their learning. As one student eloquently said, "Every struggle, loss and pain was more opportunity for me to rise again."

As you read through the pages of our annual report, you will see that with your consistent and generous support we are changing lives—together. And when our students realize what they are truly capable of achieving, anything and everything is possible for them.

What does it take to change a life? You.

Thank you for being a part of our dream team.



Dindbay Utyman

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Our Classrooms,

AND BEYOND...

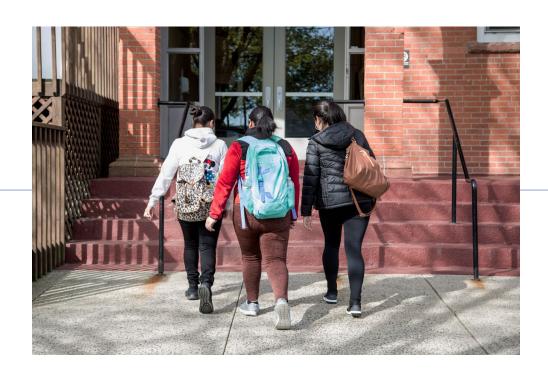
When Marisela arrived at Mercy Learning Center in 2019, we did what we do for each of our students. We assessed Marisela's unique needs and goals, and created an academic program tailored for her.

Marisela started out in our English as a Second Language program. After five years and more than 2,700 hours of classroom instruction, she has advanced to the top level of our Adult Basic Education instruction. The class is taught in English and is designed to develop

the literacy skills necessary to be a successful worker, citizen, and family member.

What makes Mercy Learning Center different from other adult education programs is that we go way beyond what happens in the classroom. Marisela started her educational journey at MLC with Emily, her beautiful three-month old baby, in tow.

That's where our Early Childhood Education Program enters Marisela's story...





Educate a woman...

EDUCATE A FAMILY

When Marisela arrived at Mercy Learning Center, her classroom was on the third floor of our building. Emily, her baby, received childcare just one floor below, at no cost to Marisela's family. Over the next five years, Emily played, learned, and made friends—while her mom attended class. In May 2023, Emily was a member of the largest preschool graduating class in MLC's history, and now attends kindergarten.

Let's not forget about Leonardo, Emily's little brother. One year old and bursting with baby energy, today he receives childcare at MLC while Marisela continues to pursue her studies.

This is where our case worker team joins Marisela's story. By providing extra supports that ensure Marisela can focus on her education,

we empower her entire family.



"Our students who are mothers cannot progress if their kids are not in a good learning environment. Luckily for them, their kids have a first-class learning environment at Mercy Learning Center so that they can focus on their own education."

- Wendy Anderson-Brachfeld, Teacher





We do whatever it takes

Baby formula is expensive! So, when Leonardo was born our social services staff stepped in to ensure that he would receive the nourishment he needed so that Marisela did not have to worry.

Through the years, we have also provided food and diapers to Marisela's family, as well as assistance with registering Emily for kindergarten and securing free ballet classes for Emily during the summer.

By providing occasional support to help Marisela's family meet their basic needs, she could stay focused on her education.



Left to Right: Jane Schur, ABE Teacher; Dana Kuyper, ABE Teacher; Jeanette Lizondro, Director of Operations; Maria Moreno, Director, Early Childhood Education Program; Marisela Nunez; Coralys De Jesus, Lead Case Worker

And that brings us to where Marisela is today...

Marisela today

Mercy Learning Center gave me my confidence back.

When I arrived to Connecticut, I was afraid to go to the store and afraid to answer the phone. I needed to learn English in order to advocate for myself and my children. Without English, I did not even understand what the doctor was saying when my children were ill.

I don't worry any more. I found myself again.

Emily is thriving in kindergarten, thanks to the Early Childhood Education program. And Leonardo receives excellent care while I continue my studies.

One day I would like to receive my high school equivalency diploma. And I want to explore a career in agriculture. I am inspired to nurture the love of the land that my father instilled in me.

The process will be hard...

But I know that this is where I want to be.



Our Programs



Literacy & Life Skills Program

We provide our students the opportunity to learn English, acquire basic academic skills, become active members of their community, earn a high school equivalency diploma, and obtain their first job and/or employment with higher wages. It is open to women of all backgrounds and all services are free.

The Literacy & Life Skills core curriculum includes English as a Second Language (ESL) classes, Adult Basic Education classes (ABE), computer classes and enrichment workshops. Our dedicated staff is a combination of certified teachers and trained tutors.

We offer full-time and part-time sessions, and students often move back and forth between the two depending on their needs—and the needs of their families—at any point in time. The amount of time a student spends at MLC also varies greatly. While one student might be with us for six months, another might be with us for six years, or even longer!



Support Services

Women with unmet basic needs cannot focus on educational success. To address this, our students have access to a comprehensive suite of support services—all at no cost to them. This differentiates Mercy Learning Center from other Fairfield County organizations—and most other Connecticut organizations—that provide literacy education.

A food and diaper pantry, case workers, licensed childcare/preschool, career and college counseling, citizenship assistance, referrals for legal and medical services, and much more are available on site. Students are encouraged to share challenges with staff so that barriers can be addressed. Consistent attendance and graduation are more likely due to the fact that our students can find needed supports in the same building where they attend class. With basic needs met, our adult students can prioritize their education.



High School Equivalency Programs

We offer two options to secure a high school equivalency diploma.

General Educational Development (GED®) Test Prep Classes:

Our certified teachers help students prepare for and take the GED® test. This program covers all four test subjects: Math, Science, Language Arts, and Social Studies.

National External Diploma Program (NEDP®) gives adults the opportunity to demonstrate high school-level skills through completing a portfolio of life skills and academic tasks, anywhere they have access to the Internet. It evaluates reading, writing, math and workforce-readiness skills with real-world relevance.



Early Childhood Education Program

MLC embraces a holistic approach to removing hurdles to our adult students' success, and providing free, high-quality childcare and preschool is a cornerstone of our proven wraparound support system. Our student mothers are best able to focus on their own education when they know their children are being cared for, learning and playing in the nurturing environment of our Early Childhood Education Program.

Children who attend the ECEP receive support starting at 3 months of age through four years, in our compassionate and stimulating learning environments that are critical for kindergarten readiness in English-dominant classrooms. Mercy Learning Center's continuum of free infant care, toddler care, and preschool programming of the highest quality distinguishes it from other childcare organizations in Greater Bridgeport.

Children attend the Early Childhood Education Program in beautiful, clean, and colorful spaces, within the very same building where their mothers attend their own classes.







Our Impact

Mercy Learning Center served **684** women and children during the **2022-2023** school year.

Our students came from **45** different countries and speak **17** languages!

Our youngest student was 17 years old and our oldest was 85. More than **70%** of our students fall between ages of 17 and 44.

60% of our students are mothers who have children 18 years old and younger.

73% of our students live in poverty, and nearly all of the remaining 27% live in ALICE (Asset-Limited, Income Constrained, Employed) households, as defined by the United Way. While they might earn just above the poverty level, they cannot afford the basics of housing, child care, food, transportation, health care, and technology.

Many of them work **one, two**, or sometimes even **three** jobs in addition to coming to class.



Regardless of their life circumstances, Mercy Learning Center students are committed to their education, and we are with them

every step of the way.

Some powerful examples of LIFE-CHANGING WINS

women found stable jobs.

women earned high school equivalency diplomas.

women were enrolled in post-secondary education programs.

Karla is from South Africa and is

31 years old.

She set up her first
Gmail account
and can now
confidently
look and apply
for jobs online.

Eva is from Guatemala and is

20 years old.

This year she was able to apply for and obtain her driver's license.

Women earned their master's, bachelor's, or associate's degree, or a career certification.

Mary is from Peru and is

40 years old.

Her child has special needs.

Mary's **improved English empowered her** to

effectively participate in a

parent/teacher conference.

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Kristi Patterson

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Greenfield Hill Congregational Church

H Smith Richardson Women's Golf Association

Holy Trinity Lutheran Church

Near & Far Aid Association, Inc. Nichols United Methodist Church

PEO Chapter AG

Rotary Club of New Canaan

Sacred Heart Parish, Mustard Seed Fund

Southport Congregational Church

St. Joseph High School

The Academy of our Lady of Mercy, Lauralton Hall

The Congregational Church of Green's Farms

The Unitarian Church in Westport

Trumbull Community Women

Trumbull Rotary Foundation, Inc.

USA Basketball

Westport Rotary Club Foundation

Westport Sunrise Rotary Club

Women's Fellowship of First Congregational Church of Greenwich

Cash Contributions Estates

Estate of Benjamin B. Lewis

Estate of Ruth I. Krauss

The Helen Breznicky Testamentary

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Corporations & Businesses

Burlington Stores No. 1036

Panera, LLC R.C. Bigelow, Inc.

In-Kind Donations Local Organizations, **Churches, Schools**

APT Foundation

Central High School

Christ & Holy Trinity Church

Christ & Holy Trinity Preschool

Church of the Assumption

Congregation Beth El

Fairfield College Preparatory School

Fairfield Country Day School

First Church Congregational

Greenfield Hill Congregational Church

Greens Farms Garden Club

H Smith Richardson Women's

Golf Association

Harmony on the Sound Chorus

Holy Trinity Lutheran Church

Homes for the Brave

Loaves and Fishes

Monroe Women's Club, Inc.

National Charity League of Westport

Northeast Community Cycles

Notre Dame High School

Rehabilitation Associates

Southport Congregational Church

St. Francis Cabrini Columbiettes

St. Joseph High School

St. Joseph Parish

St. Lawrence Church

St. Pius X Church

St. Theresa Parish

Staples High School

The Academy of our Lady of Mercy, Lauralton Hall

The Community at Hollander House

The Congregational Church of Green's Farms

The Unitarian Church in Westport

The Unquowa School

Trinity Episcopal Church Trumbull Community Women

In Honor Of

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Steven & Tammy Barry

Tammy Barry

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Barbara R. Evans

Sister Eileen Boffa

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The Kreter Family

Janet Maloof, Mary Gibbons, and Mary Kaye Moynihan

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Kilgallon Family Fund

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Marianne Laska Caitlin Ludlow

MLC GED Recipients

MLC Staff, Students, and Tutors

Mr. & Mrs. Arias' Wedding Guests

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Pat Nallen

Mami Ngombabu

Judy Rahmani

Sumintra Ramlogan

Maureen Sawyer

Eric Speer

Ellen Stevens

Paul Sweeney

Lea Sylvestro

Winston Tellis

Michele Williams

Michele Williams and

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John Beecher Bennett Keith R. Berry

Mary Berry

Samuel Burstein, PhD

Rita Campbell and Linda Larkin

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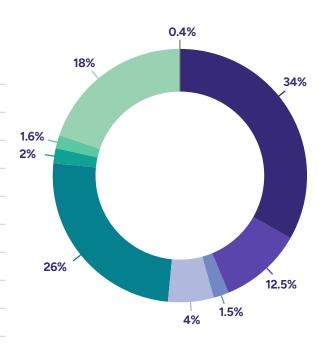
Maria Moreno, Director, Early Childhood Education Program

Kiko Teed, Director of Curriculum

Financial Summary

SUPPORT & REVENUE

	\$2,181
Realized & Unrealized Gain on Beneficial Interest	
Investment Gain	\$845,930
Local Organizations	\$75,600
Corporate	\$95,824
Endowment	\$1,193,767
Government Grants	\$188,004
 In-Kind Donations 	\$70,659
Private Donations	\$577,320
 Individual Donations 	\$1,604,520



EXPENSES

	TOTAL EXPENSES	\$2,952,780
•	Fundraising	\$171,519
•	Management & General	\$226,461
•	Program	\$2,554,800



Management | 7.6%Fundraising | 6.4%



Mercy Learning Center has received a 4-Star rating for sound fiscal management, commitment to accountability, and transparency from Charity Navigator for the ninth consecutive year. MLC also holds the Platinum Level rating from Candid.

Platinum Transparency 2023

Candid.

Audited financial statements and IRS 900 Report are available at: www.mercylearningcenter.org



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